

Asheville Transit Committee Meeting Minutes – Tuesday, 14 January 2014

Attending:

Committee Members: Dave Erb, Bruce Emory, Tom Tomlin, Iti Ewart, Julie Mayfield

City/ART Staff: Norman Schenck, Yuri Koslen

Community Members: David Wilson, David Boshart, Sonia Marcus, Timothy Sadler, Jim Barton, Bella Jackson, Vicki Meath, Jeanie Rosenthal, Elan Pedisic, Sabrah n'haRaven, Mary Churney, Erin Buchholtz, Amy Cantrell, Andre Wilson, Casi Burrell, Annie Avery, David Forbes, Tamara Puffer, Thomas Preston, James Gambrell, Roy Harris

City Council: Gwen Wisler

3:37 pm - Opening of Meeting

Julie opened the meeting and welcomed everyone. Iti read the Announcement for Public Comment. Staff and Transit Committee members introduced themselves.

Agenda - Yuri requested that statistics be removed from minutes packet (concern about validity). Requested less time for discussing the Juvenile Court Program, as Juan Holliday won't be attending. Added "Availability of Meeting Packet" to today's agenda.

3 December 2013 Minutes - Tom moved, Bruce seconded, unanimous approval.

3:42 pm - Public Comment I

Bella Jackson (representing a group from Just Economics) described origin and progress of their survey, study, and 19 point agenda. She listed the 19 points (attached), emphasizing that they are focused on real needs of non-elective riders; hence, of the workers who are essential to Asheville's service economy. The group volunteered to provide a "ridership subcommittee" to assist with necessary efforts in the community required to implement and realize the ART system's potential. Julie responded, expressing TC's appreciation for all the work Just Economics (and partners) put into the survey and study, and looking forward to working with them in the future. Julie, Yuri, Mariate, and Jeff Moore are in process of setting up a meeting within a week.

Tim Sadler commended the system for recent changes in communications at Transit Center and on buses. He encouraged First Transit to conduct a thorough employee survey between now and the next contract. He also encouraged system to go paperless with schedules, perhaps adding a digital kiosk at the Transit Center.

Roy Harris (industrial engineer, 30 year resident of Southside community) began riding the system several months ago; commented on becoming aware of people's dependence on the system's timeliness. He mentioned the good deal that ART represents for riders.

Jeanie Rosenthal complimented the new shelters, but criticized the extent to which the smell of electronic cigarettes lingers there, and expressed a desire that the ART system discourage their usage. She also mentioned that smokers are using them surreptitiously while actually on the bus. Norman clarified that e-cigarettes are treated the same as any other cigarette under DOT law, i.e. not allowed on buses.

Sonia Marcus, UNC Asheville Director of Sustainability (and a bus rider and cyclist), introduced herself, complimented the system's service to campus, and expressed an interest in working with the groups that came out to today's TC meeting.

Elan Pedisic (AB Tech student) is concerned with the timing of S4 route's connections with other routes, and with getting more routes going into AB Tech. Julie and Yuri have been in discussions with AB Tech about a shuttle to compliment ART service and/or AB Tech funding for additional ART service. Also, the S4 schedule has changed as of 6 January. Route C gets close to AB Tech, even though it doesn't go through campus.

David Wilson mentioned recent rape of bus passenger and bludgeon attack near bus stops, emphasizing ART's

stake in improved public safety and the attendant PR.

Annie Avery criticized the lack of information disseminated through Iride, specifically mentioning the burst pipes on W. T. Weaver Blvd. She also criticized the lack of notice of suspension of late night N1 service to UNC Asheville during university holidays. Norman stated that hours are listed on maps, but few other places. Yuri said that mass text capability will be part of the AVL system which will be active later this year.

Jim Barton expressed hope that social media will be used effectively for the purposes Annie mentioned, and thanked the citizen coalition and the TC for their action.

Sabrah n'haRaven mentioned that the unplanned changes are the most important ones to publicize.

Councilwoman Gwen Wisler emphasized that the Mayor and Council support the kinds of changes being advocated by the citizen coalition, and reiterated the need for people to keep talking.

4:28 pm - TC Experiences Riding the Bus

Tom has been riding N, it's been on time. E1 was late but full. Dave has been on N1 and N2, complimented today's N1 driver for keeping riders informed of important info. Julie requested that people using the Transit Center PA system speak much more clearly and slowly, as announcements are almost unintelligible on the platform. Norman and Yuri mentioned PA system improvements. Bruce commented on backwards "talking bus" announcements on N1 and N2. Iti mentioned a strong chemical smell on S3 and the inability of buses to kneel in extreme cold weather. Norman clarified that new buses have air dryers (hence, can kneel in all weather), but old buses don't. Iti criticized dispatchers for not announcing all the buses, leading to riders missing their connections, and for not answering the phones. Two buses (N3 and ??) didn't come through Hillcrest at all last Friday, 10 January.

4:48 pm – New Business

New TC applications: New application form is in the meeting packet; all previous applicants have been notified by email, fliers have been posted, info has been disseminated via Iride. Applications are due by 31 January. Julie expressed a desire to make decision(s) at next month's TC meeting.

Yuri explained that Juvenile Court would like access to half price passes, since their clientele is exclusively in the 11-17 age group. TC concurred that making half price passes available to them makes sense (approved Yuri's suggestion).

Discussion of best way to disseminate TC meeting packets and minutes (after approval). Julie requested a link in Iride email of where to get electronic copies. Bruce suggested adding a link to website. TC also requested five hard copies be made available at each scheduled TC meeting. Vicki Meath emphasized the importance of timeliness. Norman suggested putting a few hard copies in the map holders at the Transit Center.

4:54 pm – Old Business

Sunday service, additional S3 service, corrections to S4 and C are priorities. TC members have been meeting with Council to educate them on the system's most pressing needs.

Iti and Julie met with Esther Manheimer and Gwen Wisler, who were supportive, but concerned about source of funding. Iti also had an interrupted meeting with Chris Pelly. Bruce met with Marc Hunt, who was cautiously optimistic about Sunday service, but pessimistic about tax increase unless voted on by citizen referendum. Tom spoke with Jan Davis, who backs Sunday service, but is more concerned with improving the weekday service.

General consensus seems to be shaping up for reduced (like holiday) service on Sundays, which would cost about \$350,000 per year (vs. \$850,000 for full service like existing weekdays). Citizen suggestion was made to pursue business funding assistance; Just Economics citizen coalition offered to help in doing that.

Multi-Modal Commission endorsed Sunday service as top priority from TMP. Most other activity at most recent MMC meeting concerned procedural issues.

5:07 pm – Staff Updates

List of projects (in meeting packet) is proceeding. Route change implementation is going as well as can be hoped (first two rollout days were in the worst weather days, and coincided with ART's phone system being out of order). Changes to Route C seem to be working out well. Drivers have commented anecdotally that changes to N and E2 have gone well. S2 and S4 now have much more slack / ability to catch up when buses get behind. There are potential problems with new holiday schedules, due to some miscommunication. Corrected communications are being disseminated.

City and ART staff believe there are significant errors in ridership statistics, are working on identifying the problem (if there is one). Norman asked if TC has any interest in getting the bigger complaints report he gave us last month. TC requested report go back a quarter, but be limited to a single page.

5:18 pm – Public Comment Part II

Public comment that W3 is generally on time, W4 is almost never on time. Yuri and Norman stated that recent route realignments should improve W4.

Ron Harris reiterated the importance of the ability to transfer on time, and again expressed his appreciation for the ART system and the TC's efforts.

5:23 pm – Agenda Items for Next TC Meeting (4 February 2014)

TC applications, survey results, citizen coalition's 19 point agenda, all January old business

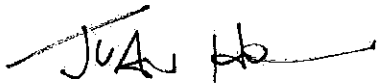
5:33 pm – Meeting Adjourned

12/03/2013

To the Asheville City Transit Committee:

Please consider donating four (4) transferrable bus passes to Buncombe Alternatives, Inc. for use by delinquent youths in our Earn & Learn, Juvenile Restorative Community Services program. Earn & Learn provides community service coordination solely to the Department of Juvenile Justice in Buncombe County. Although we provide transportation to our clients in most all instances wherein they are not able to transport themselves to and from court-ordered community service activities, we appreciate help transporting clients during holidays, when our offices are closed, and/or when our clients are self-motivated to complete community service hours independently. Our program's largest demographic live in affordable housing. Any passes donated to Earn & Learn will be used to ensure our most challenged clients have the ability to complete court-ordered community service on time, or ahead of schedule.

Thank you for your time and consideration.



Juan Holladay

Director of Program Services and Community Collaborator

Buncombe Alternatives, Inc. / Earn & Learn, Juvenile Restorative Community Services

225 E. Chestnut Street / Suite 301

Asheville, NC 28801

(828) 707-3800

earn.learn.wired@att.net

BUNCOMBE
ALTERNATIVES, INC.



Earn & Learn
Juvenile Restorative
Community Services

"Giving Youth the Chance to Give Back."

JUAN HOLLADAY
Director of Program Services
and Community Collaboration

Phone: 828-707-3800

225 E. Chestnut Street
Suite 301
Asheville, NC 28801

Email: earn.learn.wired@att.net

How Can I Help?

Buncombe Alternatives, Inc. is always looking for volunteers and is happy to accept donations. If you would like to do either, please fill out the information below:

Donations:

- ☐ Yes, I would love to donate to Buncombe Alternative, Inc.
Enclosed is the following amount \$ _____

Volunteering:

- ☐ Yes, I would love to volunteer with Teen Court.
☐ Yes, I would love to volunteer with Earn & Learn

Contact Information:

Name: _____
Address: _____
Phone Number _____
(Home and Cell Phone): _____
E-mail: _____

BUNCOMBE ALTERNATIVES, INC. WOULD LIKE TO
THANK THE FOLLOWING FUNDING SOURCES AND
COMMUNITY PARTNERS:

Dedicated Volunteers

The Department of Juvenile Justice
and Delinquency Prevention

Juvenile Crime Prevention Council

McGuire, Wood & Bissette, P.A.

North Carolina Association of
Community Restitution Programs

North Carolina Teen Court
Association

Sisters of Mercy Foundation

Williams & Mills, P.A.

CONTACT US:

Karen K. Pearson, Executive Director
Cell: 828-776-0173
E-Mail: baexecutive@att.net

Chaunda Simmons, Director of Earn & Learn
Cell: 828-776-0218
E-Mail: earn.learn@att.net

Aileen Sheehan-Wilson, Director of Teen Court
and Director of Earn & Learn
Cell: 828-450-3021
E-Mail: bctc@att.net

Juan Holladay, Earn & Learn
Cell: 828-707-3800
E-Mail: earn.learn.wired@att.net

Mailing Address:

Buncombe Alternatives, Inc.
225 East Chestnut St. Ste. 301
Asheville, NC 28801

BUNCOMBE
ALTERNATIVES, INC.



"GIVING YOUTH THE
CHANCE TO GIVE BACK"

Buncombe Alternatives, Inc. is the umbrella organization for two outstanding programs that work with diverted and at-risk juveniles in Buncombe County. Teen Court and Earn & Learn Juvenile Restorative

Community Services work with youth between the ages of 11-17 that have been referred by the Department of Juvenile Justice and Delinquency Prevention and ordered to repay monetary restitution for damages to a victim or comply with community service.

BUNCOMBE ALTERNATIVES, INC.
225 EAST CHESTNUT ST. STE 301
ASHEVILLE, NC 28801

BUNCOMBE ALTERNATIVES, INC.

BUNCOMBE ALTERNATIVES, INC.

To work with court involved youth in a way that allows them to repair the harm caused to their victims and their community through community service and additional sentencing requirements.

WHAT IS EARN & LEARN

JUVENILE RESTORATIVE

COMMUNITY SERVICES?

Earn & Learn is a community service program that strives to help juvenile offenders understand and realize that they are accountable for their actions while executing fairness through a beneficial restorative justice approach. Along with holding the juvenile offenders accountable for their actions, restorative community service provides the opportunity of integration into the community. This integration creates a change in both the juvenile offender and the community.

Staff help the juvenile offender to understand that

even though their community service is court ordered, it should not be considered a punishment but as both a personal obligation and an opportunity to make amends for the harm that has been done.

While a community service experience may be limited due to a set amount of hours deemed by the court, the value it has in holding juvenile offenders accountable communicates to them that

they can be positive members in the community and society as a whole.

WHAT IS TEEN COURT?

Teen Court is an alternative system of justice, which offers first-time juvenile offenders who have never had a juvenile petition filed against them an opportunity to take responsibility for their offenses through community service and other educational opportunities.

A juvenile referred to Teen Court from the Department of Juvenile Justice and Delinquency Prevention is accepted into the program after an intake interview with the Teen Court Director. No juvenile may be accepted into the program without prior approval. Once approval has been granted, the juvenile will be required to follow all rules of the Teen Court program and will appear before a jury of peers and will be defended and prosecuted by peers. A parent or guardian must be present during the entire court proceedings and the juvenile will have two months from the date of the hearing to complete everything on his/her sentencing agreement. At the end of two months, the juvenile must provide sufficient evidence to Teen Court staff verifying that all sanctions set by the jury have been completed before the case will be recommended for dismissal.

Once the conditions of the contract are successfully completed, the Teen Court Director will send a letter to the Department of Juvenile Justice recommending that the charge(s) against the juvenile be dropped. In the event the juvenile does not complete all the conditions of his/her contract in the specified period of time, his/her case will be returned to Juvenile Court for further review by a Juvenile Court Judge. Teen Court staff will be on hand throughout the contract period to assist the juvenile and his/her family.

Nonetheless, it will remain the primary responsibility of the parent and or guardian of the juvenile to ensure that he/she meets the conditions imposed by the jury. The juvenile must not have another juvenile petition filed against him/her while participating with this program or the juvenile may be terminated from the Teen Court program sending the case back to the Juvenile court system.

FREQUENTLY ASKED QUESTIONS:

• **Can I refer my child to BA, Inc for community service and Teen Court?**

~No. Buncombe Alternatives, Inc. only receives referrals from the Department of Juvenile Justice and Delinquency Prevention.

• **Where will my child complete his/her community service?**

~That will depend on the nature of your child's offense and the locations currently available. We encourage all families to consider possible community service locations on their own before coming to our office.

• **Will my child be taken to and from his/her community service location by the Buncombe Alternatives, Inc. staff?**

~Only in specific cases. It is the family's responsibility to take an active role in this process and we expect that the parents will help with both setting up the community service schedule and transportation.

• **Will I have to supervise my child during his/her community service?**

~It is possible. Some community service locations require parents and or guardians to be present during a juvenile's community service at all times.

• **What if my child refuses to complete his/her community service and/or other sentencing requirements?**

~If your child refuses to participate in the Earn & Learn or Teen Court programs, he/she will be terminated and sent back to the Department of Juvenile Justice and Delinquency Prevention for further action.

Transportation Planning Division List of projects

On-going

- RADTIP
 - Scheduled to go to council on January 28.
- East of the Riverway Transportation Network Plan
 - Scheduled to go to Council on February 25
- JARC Signals Design contract
 - Locations:
 - Louisiana & Haywood Rd
 - McDowell & Choctaw
 - South Charlotte & Biltmore
- Sharrow Network North
 - Waiting on resurfacing in some locations and budget
- Bicycle Wayfinding pilot project
 - Installation complete
- Charlotte Street
 - Presented to PED.

New

- Multi-modal Transportation Plan – Developing RFP.
 - Engage a consultant by February 2013.
- Transit Station repairs
 - Engage a contractor by March 2014
- ADA restructuring
 - Redefine service area
 - Streamline eligibility process
- ISO 14000 - ART
 - Engage a consultant by June 2014.

1/9/14

Other efforts

- The Riverside Drive development plan (led by Stephanie Monson-Dahl in Economic Development).
- Haywood Rd. Multimodal Improvements. – Public meeting.
- Hendersonville Rd. sidewalk

4/9/14



**CITY OF ASHEVILLE
TRANSIT and GREENWAY COMMITTEE
APPLICATION FORM**

DEADLINE FOR APPLICATION: FRIDAY, JANUARY 31st

Application for? (Circle one) **TRANSIT COMMITTEE** or **GREENWAY COMMITTEE**

Your name: _____ Home/cell #: _____
Street address: _____ City: ASHEVILLE Zip Code: _____
Mailing address (if different): _____ E-Mail: _____
Employer: _____ Your position: _____ Office Phone #: _____
Successful applicants must be City of Asheville Residents.

Applicant demographics / Title VI Requirement:

The City of Asheville may not, on the grounds of race, color, or national origin, deny a person the opportunity to participate as a member of a planning, advisory, or similar body which is an integral part of the transportation program. Additionally, the City of Asheville must report and track the racial make-up of transportation related committees.

For this purpose, please identify your back ground: (White, Black or African American, American Indian or Alaska Native, Asian, Native Hawaiian, Pacific Islander or any other.) _____

Are you a United States Citizen (circle one)? **Yes** or **No** Sex _____ Age _____

Applicant expertise:

Please indicate the area(s) of expertise you will bring to the committee (s):

Expertise: _____ Legal _____ Technical _____ Fundraising _____ Community Contacts _____ Regular Bus Rider
_____ Bicycle Commuter _____ Pedestrian Commuter _____ Business Management (Financial) _____ Business Management
(Operational) _____ Public/Health _____ Public Speaking _____ Marketing/messaging _____ Working with Disabled population
_____ Working with Minority population _____ Working with limited English population _____ Working with Senior population

Additional information:

Please answer the following questions on a separate sheet of paper:

1. Are you aware of any potential conflicts of interest that may arise during your service on this board? If so, please explain.
(Potential conflicts of interest do not preclude appointments.)
2. Why do you want to serve?
3. What would you bring to the Committee?

You are encouraged to provide any of the following:

1. Resume
2. Cover Letter
3. References

Applicant Signature: _____

Date: _____

If you have questions about the application process, please contact the Committee chairs.

Greenway Committee Chair - Sue Barlow - suebarlow@charter.net

Transit Committee Chair - Julie Mayfield - julie@wnca.org

Return applications to: Janet GeorgeMurr, City Hall

Post Office Box 7148, Asheville, N.C. 28802-7148

Telephone: (828) 232-4531

E-Mail: jgeorgemurr@ashevillenc.gov

Fax #: (82) 232-4525

(over)

**ASHEVILLE TRANSIT COMMISSION
PLANNING RETREAT
MEETING MINUTES
OCTOBER 16, 2012**

**Support the
Implementation of
the TMP**

INCREASE FUNDING FOR TMP

- Increase public/private partnerships such as AB Tech
- Expand Passport program
- "Adopt-A-Shelter" program *

**IMPROVE FUNDING ENVIRONMENT
FOR TRANSIT**

- Complete White Paper on Multi-Modal plans
- Educate State & Federal legislators

PROVIDE PR/ADVOCACY

- Develop opinion pieces for print and radio media *
- Spread the word, be champions of transit *
- Presentations to groups *

Subcommittee

- Dave Erb (lead)
- Julie Mayfield
- Itiyopiya Ewart

**Improve Rider
Experience**

Tasks

- Meet at community centers for regular meetings and provide time in those meetings for community input *
- Develop a video on ridership for website
- Provide FAQs for routes *
- Utilize Wiki page
- Provide rider ambassadors, utilize volunteers *
- Provide training in rider etiquette, collaborate with drivers *
- Hold rider focus groups

Subcommittee

- Julie Mayfield (lead)
- Dave Erb
- Bruce Emory

*Note: items with an asterisk were of particular interest to the commission

Improve Communication with Drivers

Tasks

- Continue to hold regular meetings with the drivers
- Ask drivers to attend the regular TC meetings
- Hold social events with drivers
- Ensure all commission members attend at least one regular meeting with drivers

Subcommittee

- Tom Tomlin

Improve Communication with County Transit System

Tasks

- Review consolidation study for steps to improve coordination
- Provide education to new County Commissioners
- Develop a summary
- Highlight opportunities for coordination
- Facilitate a planning group with various stakeholders*
- NCDOT
- City
- County
- Apple Transit?

Subcommittee

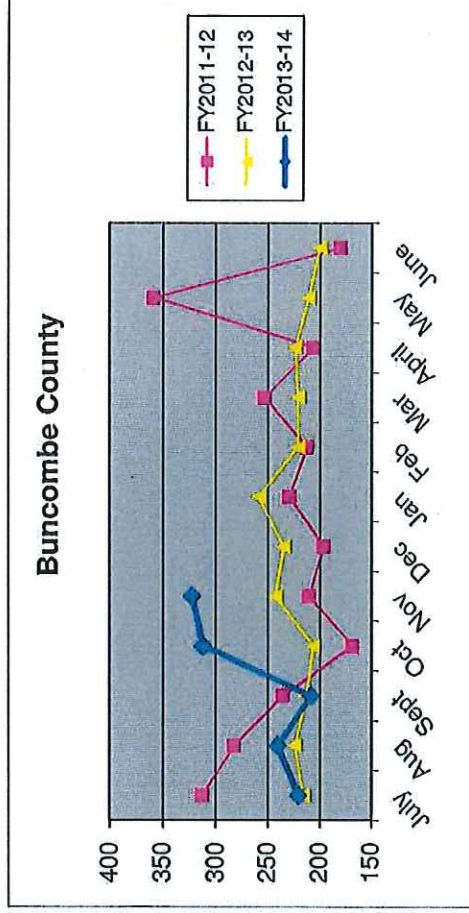
- Gordon Smith

ART Public Stuff Report December 2013						
title	status	address	ticket number	date created	date due	
Banded for distraction appeal	completed	Merrimon Avenue, Asheville, NC, United States	204745	12/12/2013	12/26/2013	
ART bus running "hot" on Charlotte	completed	Martin Luther King Jr and Hazard	204549	12/12/2013	12/26/2013	
Bus 0602 On Biltmore Eratic	completed	Hilliard and Biltmore	203711	12/11/2013	12/25/2013	

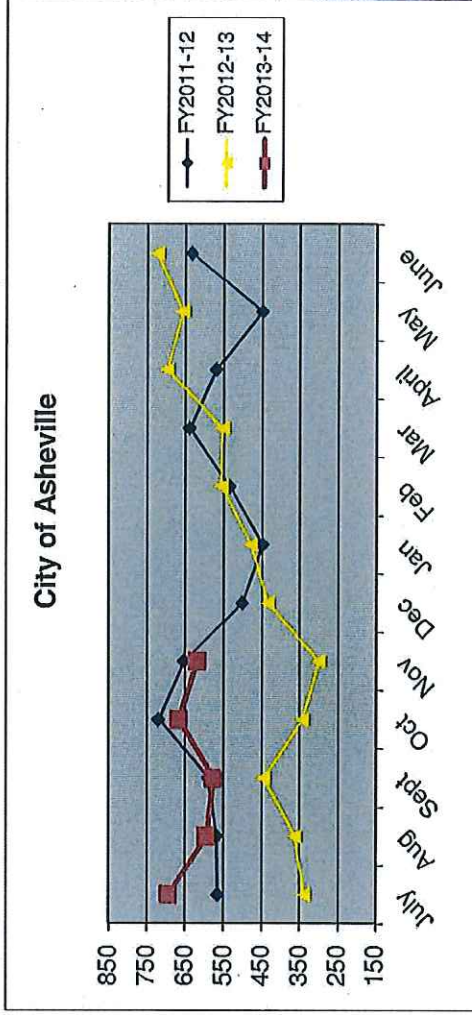
7-Aug Update	Item SAFETY Items Update	Status	Date	Cost	
1	Marking Walkways in the Shop	Done	May-11	\$ 50.00	Shop floor needs cleaning before this can be done
2	Securing Stacked Items in the Shop	Done	May-11	\$ -	old bus stop signs, old bus stop markers, old vaults
3	Securing the tires in the maintenance yard	Done	Ongoing	\$ -	Firestone picked them up the week of Dec 6th
4	"cleaning the attic"	Done	Aug-11	\$ -	Inventoried and sheets sent to city for final processing
5	Document equipment safety inspections	Done	May-11	\$ -	Normal PM cycle for the equip.
6	Remove surface oil from maintenance facility	Done	May-11	\$ 5,600.00	Having floor scrubber repaired so we can maintain clean floors
7	Improved Safety Signage	Done	5/1/2011	\$ 600.00	New Safety Poster being used, banners and stickers here and up
8	Daily radio messages, daily safety posting,	Done	ongoing	\$ -	each week prepare the next weeks messages
9	Safety Committee Meetings	Done	ongoing	\$ 1,200.00	Overtime for staff in the meeting (annual est)
	Smith System Training				
10	c. Train the trainer	Done	Mar-11	\$ 3,800.00	train one supervisor to be our trainer & training materials
11	3. USDOT certification program for supervisor	Done	Jun-11	\$ -	Using Smith System, sent James to NTI training
12	4. Better documentation of training	Done	ongoing	\$ -	do a daily training log, separate in the HR files
13	5. Develop a refreshed training course	Done	Aug-11	\$ -	Smith system will be used annually for refresher
14	6.Pull cameras to start random review of driving	Done	ongoing	\$ -	need to develop a schedule, union opposed to this idea
15	7. Camera system PM	Done	ongoing	\$ -	all have been checked and will be done with each PM
16	Transit Center Items				Need to upgrade cameras which we are planning to do
17	1. Move Planters to give better visibility of bus Shop	Done	Jan-11	\$ -	Used three people to move them and a special cart
18	1. Employee parking needs to be consistent	Done	Mar-11	\$ -	need to work with affected employees, no incidents
19	2.General housekeeping	Done	Jul-11	\$ -	long list given to shop director to set dates and time
					for each of the items, given on Dec 15th
20	3. Cords and hoses	Done	May-11		On master list of items needing attention
21	4. Use of Jack Stands	Done	Mar-11	\$ 2,000.00	Would need to buy another set of jack stands.
22	5. Use Bump caps	Done	Apr-11	\$ 100.00	Would need to order at least 4, probably 7
23	6. Safety Vest	Done	Apr-11	\$ 300.00	We have a shop vest and truck vest, would need to buy
					for each technician and service worker
24	7. Safety glasses	Done	May-11	\$ 60.00	Glasses for techs and then spares for visitors
25	8. Shop safety program	Done	Jun-11		unknown program cost, researching
26	9. Attend OSHA compliance class	Done	Sep-11	\$ 100.00	Online training available via a third party company
27	10. Non maintenance staff should be banned from the shop work area.	Done		0	This is the only way to access the smoking area
					would need to have a new smoking area set up.
28	d. Pedestrian awareness program	Done	Jan-11		via our daily safety messages
8	b. Fence area between post office and	Done, Temp fence	Oct-12	\$ 1,500.00	looking for funding for a permanent fence, temp fence up till end of June
1	1. Hot Spot Safety Board	Started	Ongoing	\$ 100.00	work with safety committee to develop
2	2. Hot Spot discussions should be included			\$ -	Discussed at monthly safety messages
3	3. In all service meetings	Started	Ongoing	\$ -	Work with safety committee to develop
4	5. Schedule PM of yellow paint at curb to make sure it alerts people of safe zone	Started	Ongoing	\$ 200.00	annual PM of this safety painting, to keep people from standing too close to the curb when bus approaches
	Transit Center Items				MOVED ITEM TO CIP PROJECT
5	2. Cross Walks painted at Asheland and Cox	Research/CIP	2013	\$ 200.00	needs to be warm enough to paint, who does the work?
6	3. Safety concerns over landscaping pathways	Research/CIP	2013		MOVED ITEM TO CIP PROJECT
7	a. Unprotected access which increases risk	Started			Revisited with city staff, still working on issue as of Oct 1
9	transfer center to minimize the risk				also has a negative impact on customer service
10	4. Cracked and broken concrete create a trip hazard at the terminal	Research/CIP			MOVED ITEM TO CIP PROJECT
		Research/CIP	2013		Will need to inventory the site so that a cost estimate can be generated for the concrete work. One brass piece needs "protected" by curb to prevent tire sidewall damage
11	5. Schedule PM of yellow paint at curb to make sure it alerts people of safe zone	Research/CIP	2013	\$ 200.00	annual PM of this safety painting, to keep people from standing too close to the curb when bus approaches
12	6. Improve speed monitoring at terminal				
	possible stop or speed hump in middle	Ongoing	Ongoing	\$ 200.00	More monitoring of the site by supervisors and via the safety messages, adding more cameras to help track
					We have camera quotes, APD doing more patrols, dispatcher on platform more, often, speed bumps have been rule out
13	Add signs in Yellow zone on TS platform DANGER STAND BACK	new	11-Nov	\$ 200.00	We have the template and on a warm Sunday we will get a few painted maybe even the weekend of the 3rd?
14	Safety Ride checks with all new employees	new	8-Nov	n/a	A new early check ride system about two weeks after the new employees go full time. All New employees have been done, now working on others
15	SE and South Garage property Fencing repair/ Replace	New	Jan-14		A review of the perimeter fencing and new construction south of our property revealed the new for fence repair or replacement
					CIP PROJECTS MAY BE DELAYED DUE TO BUDGET CONSTRAINTS FOR 2014 BUDGET YEAR

Passport up to November 2014

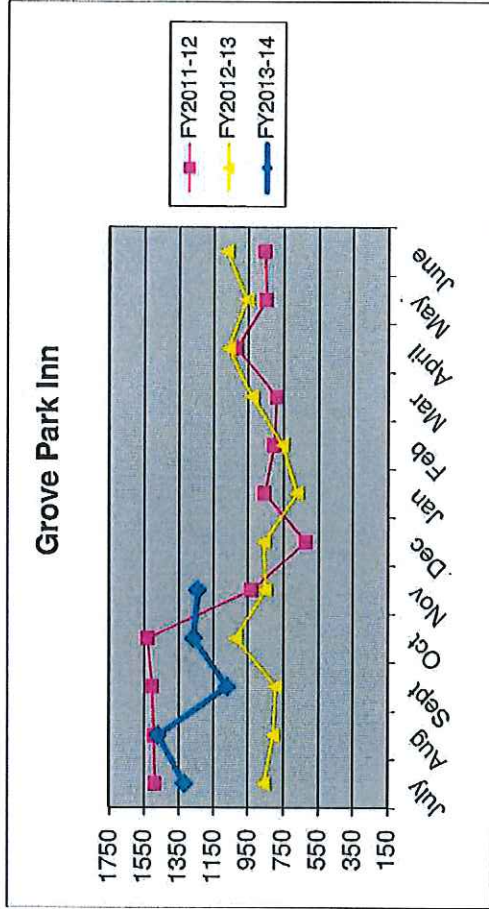
<i>Buncombe County Passport Ridership</i>			
	FY2011-12	FY2012-13	FY2013-14
July	313	216	221
Aug	283	224	241
Sept	236	213	209
Oct	169	206	312
Nov	211	243	322
Dec	197	235	
Jan	230	259	
Feb	213	221	
Mar	254	221	
April	207	224	
May	359	211	
June	181	200	
Year Totals	2853	2673	1305



<i>City of Asheville Passport Ridership</i>			
	FY2011-12	FY2012-13	FY2013-14
July	565	337	695
Aug	568	362	595
Sept	589	444	577
Oct	720	342	668
Nov	653	298	620
Dec	502	434	
Jan	448	478	
Feb	536	557	
Mar	640	553	
April	570	698	
May	449	657	
June	635	724	
Year Totals	3597	2217	3155



Grove Park Inn Passport Ridership			
	FY2011-12	FY2012-13	FY2013-14
July	1487	861	1317
Aug	1493	807	1469
Sept	1503	792	1071
Oct	1532	1021	1264
Nov	933	853	1239
Dec	623	859	
Jan	861	673	
Feb	807	757	
Mar	792	930	
April	1021	1066	
May	853	960	
June	859	1075	
Year Totals	12764	10654	6360



UNC-A Passport Ridership			
Passport Rides	FY2011-12	FY2012-13	FY2013-14
July	1918	1900	2327
Aug	2923	3157	4934
Sept	4511	5779	6170
Oct	4455	5616	6028
Nov	3572	4619	4650
Dec	2433	2496	
Jan	1918	3506	
Feb	2923	4621	
Mar	4511	3891	
April	4455	4641	
May	3572	2486	
June	2433	2247	
Year Totals	39624	44959	24109

